

## The Neurology Clinic of Washington

General Neurology, Neuromuscular diseases, Movement disorders, Headache, Sleep Disorders, Electromyography, Botulinum Toxin injections

Nirjal K. Nikhar, MD, FRCP

## **Practice Policies**

Dear Patients.

Welcome to The Neurology Clinic of Washington. We appreciate your confidence in allowing us be your treating Neurologists. We will do our utmost to help you in the appropriate management of your neurological condition. Courtesy and Kindness to our patients is important to us. If we fail in our efforts, please accept our apologies. It is our lapse and we encourage you to give us your feedback, as we continue to improve ourselves.

We request you to be observant of our practice policies. This not only helps us to better coordinate your care but also allows us to focus on the important tasks of helping you with your neurological condition.

- Please switch off your cell phones or put them in vibrate mode prior to seeing the providers. We want the time allotted to you to be focused on the important matters, namely reason for your visit.
- Please do not video record or tape any conversations without informing the providers and receiving their consent.
- All established patients requiring medication refills need to be seen in the office at least annually.

There are non-medical charges at the practice, which will be charged to you. Please make yourself familiar with them.

- Appointments missed, or cancelled without 24 hour notice will be charged \$100.00.
- Prescriptions mailed to your home will be charged \$20.00 per prescription. They may be sent free to the pharmacy or may be picked up free from the office.
- Forms which need to be filled in such as MVA forms, letters for travel, or life or LTC insurance related forms will be charged from \$100 to \$250 per form depending on the number of pages.
- Family counselling without patient's presence may only be done with patients signed permission, or authorized power of attorney, and is charge at \$400 per session.

Sincerely

N.K. Nikhar, MD, FRCP